

Mallard Court

NEWSLETTER



General Manager Focus



A warm hello from Karen

I am delighted to introduce myself as the new Senior General Manager here at Mallard Court.

Having recently taken over the helm, I wanted to take a moment to say hello and share how excited I am to join this wonderful community.

With over 25 years' experience in the health and social care sector and a deep commitment to staff development to ensure our residents receive the best possible person-centred care – my main goal is to ensure that every single resident feels, safe, valued and truly at home.

Over my first few weeks, my priority has been getting out onto the floor, meeting our residents and getting to know our dedicated staff team. I have been struck by the welcome that I have received and the warmth of this community.

My door is always open. Whether you have a question, a suggestion or simply want to stop by for a chat, please do come and say hello.

I look forward to working together.

Warmest regards

Karen

Dates for your Diary

October

Tues 20th – Guinea Pig Pet Therapy 2pm

Thurs 29th – Halloween Party 2pm

Fri 30th – Family & Friends meeting 2pm

November

Fri 6th Veteran's Café Afternoon 1:30pm

Weds 11th - TENA continence awareness event

Weds 18th – Autumn Tea Party with Mulled Cider 2pm

December

Tues 1st – Mulled Wine, Mince Pies & Live Music 2pm

Weds 2nd – Fraud & Scams Community event with YBS

Fri 11th – Coastal Voices Christmas choir 2pm

Tues 15th – Cat's Pyjamas Pantomime 2pm



NEWS FROM IN AND AROUND Mallard Court

Raising Funds for Macmillan

We had a wonderful selection of cakes and treats available with a choice of hot drink.

We would like to give a big thank you to everyone who donated, supported and attended the event. It was lovely to build a community connection in the home and fundraise for a very worthy cause.

We also had some bric-a-brac stalls, "Name the Teddy" and "How many sweets in the jar" competitions which led us to raise £130 for Macmillan Cancer Support! Fantastic work Mallard Court!



Welcoming MASH

It was a pleasure to welcome Faye and Beth from MASH - Military Assistance Social Hub—a dedicated community support program providing a safe, welcoming environment for veterans, serving personnel, and their families.

Their visit marks the beginning of Mallard Court's journey to become a veteran-accredited care home. We are incredibly proud to undertake this journey in support of our local community.





Dementia Disco

Our Dementia Disco returned this afternoon with a fantastic Country and Western hoedown!

Guests enjoyed a lively afternoon of country classics, cowboy hats and line dancing, bringing plenty of smiles and toe-tapping fun to the dance floor.

It was wonderful to welcome guests of all ages to another successful community event. A special thank you to DJ Nathan for keeping everyone entertained, and to everyone who attended and helped make the afternoon so special.

Our Dementia Disco will return soon with another exciting theme, so keep an eye out for details.

Oktoberfest

"O'zapft is!" - or "it is tapped!" The traditional opening for Oktoberfest!

Our residents embraced the spirit of Oktoberfest, enjoying an afternoon filled with delicious food over a themed meal, traditional folk music and plenty of fun.

A special thank you goes to our kitchen team for putting on a delicious Bavarian styled meal and refreshments.



What we've been up to...



Cream Tea Meet the Manager

Karen and the team welcomed the local community, residents and relatives to join her and the team for an afternoon cream tea.

Visitors were able to meet Karen within a relaxed and friendly environment, have the opportunity to ask questions and get to know our Senior General manager.

Stoptober Event

We were delighted to welcome Michelle & Charlotte from Active Communities and XYLEA as they visited Mallard Court.

Michelle & Charlotte visited as part of the national campaign to offer support to members of the community wishing to stop smoking.



LET'S TALK *facebook*

Don't forgot to follow us at
@barchestermallardcourt

Our Pet therapy story had 2129 views

Our residents were delighted to welcome the gentle greyhound Alan back to the home this morning!

It was wonderful to see everyone's reactions as they showered him with affection, fed him treats, and received plenty of love in return.



NEWS FROM IN AND AROUND Mallard Court

London Fashion Week

To celebrate London Fashion Week, we held our very own catwalk show complete with red carpet and outfits!

Our residents could choose from a selection of hats and accessories such as "Cowboy Chic", "Theatre Glam" and "Parisian Cute".

Activity coordinator Manda was barely recognisable in her sparkly blue jumper! It was an enjoyable afternoon and plenty of fun.



Thank You

From all the team at **Mallard Court** we'd like to say a big thank you to you all for all your support and understanding over the last few months. We'd love you to leave us a review if you haven't already at

<https://share.google/3K7y6ZC4ChrmOLVU2> or
<https://www.carehome.co.uk/review-submit/21263/rcsid/1012/>

Employee of the Month Celebrations.

From all of us at the home, we'd like to congratulate Alison for being nominated as September's employee of the month! Thank you, Alison, for everything you do, your hard work, and your efforts in bettering the lives of our residents.



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