

### Winter Edition

#### General Manager Focus



### Starting 2026 Together

As we begin 2026, I am delighted to introduce myself as the New General Manager of our nursing home. It is a privilege to join such a dedicated community, and I am truly looking forward to working alongside each of you.

Over the past weeks, I have had the opportunity to meet many residents, families and staff members, and I have been struck by the warmth, professionalism, and commitment shown every day. I would also like to extend a very warm welcome to all our new team members. We are pleased to have you join us, and we value the skills, experience, and fresh perspectives you bring.

Our focus for the year ahead is clear: to continue providing safe, compassionate, and high-quality care in an environment where residents feel respected, supported, and at home. Equally important is ensuring that our staff feel valued, supported, and encouraged to grow in their roles. Open communication, teamwork, and mutual respect will be at the heart of how we work together.

I look forward to getting to know you all better and to a positive and successful year ahead.

**Warm Regards,**  
**Nikki Mould**

**General Manager, Thistle Hill Care Home.**

#### Latest Updates

##### February

Nurse's Meeting- 25/02/2026  
Relatives Meeting – 24/02/2026

CAP actions intervention-  
Ongoing.

#### New starters

- Deputy Manager
- Unit Manager
- Registered Nurses
- Care staff permanent and bank
- Assistant Admin

#### Resident Ambassador



#### Jean Durrant

Jean, our wonderful Resident Ambassador, continues to be a friendly face and welcoming voice within our home. Always ready with a smile and kind word, Jean helps new residents feel at ease and supports the sense of community we are so proud of.

# WELCOME OUR NEW ACTIVITY TEAM

We are delighted to inform that we have successfully recruited new members to our Activity Team. All necessary documentation has now been completed, and they will be joining us in coming days.

The new team members will support the delivery of engaging, meaningful, and person centred activities for our residents helping to promote wellbeing, social interaction, and enjoyment. We look forward to the positive impact they will bring to daily life within our care home.



## New Gym and Physiotherapy Room Now Open

We are pleased to share that our new Gym and Physiotherapy Room is now open. Managed by our physiotherapist Joe, this space will support residents to stay active, improve mobility, and maintain independence in a safe and supportive settings.



## What we've been up to...



## New Luxury Extension Opening Soon

We are excited to announce that our new extension will be opening soon, featuring eight luxury rooms designed to provide comfort, privacy, and a high standard of living for our residents. This expansion reflects our ongoing commitment to enhancing our facilities and creating a welcoming, high-quality environment for everyone in our care.

We look forward to sharing more updates as we prepare to welcome residents into this beautiful new space.

## Ongoing Improvements and Developments

We are pleased to share that one of our units has recently been newly decorated, creating a fresh and welcoming environment for our residents. Alongside this, we continue to make further developments across the home as part of our commitment to maintaining high standards and enhancing comfort and wellbeing for everyone.



# LET'S TALK Facebook

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Our best story this month had many likes

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## CELEBRATING SUCCESS

We are delighted to celebrate the many successes and milestones achieved within our care home. From the completion of new facilities and ongoing improvements to the dedication and hard work of our team, every step forward reflects our commitment to providing the very best care and environment for our residents. These achievements are a testament to the collective effort and positive spirit that make our community thrive.

## NEWS FROM IN AND AROUND Thistle Hill Care Home

### New Starters

We are always looking for ways to enrich life at our care home. We are currently welcoming new volunteers to join our community and are pleased to share those new pastoral services are now being offered by the Anglican Church. We also look forward to strengthening our collaboration with the Activity Team, which will help keep our residents engaged and happy, especially as our new team members join us in January 2026.

# Thank You

From all the team at **Thistle Hill Care Home** we'd like to say a big thank you to you all for all your support  
We'd love you to leave us a review if you haven't already at  
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Thistle Hill Care Home

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