

Highview House

NEWSLETTER



General Manager Focus



Countdown to Christmas at Highview House

It's that time of year again. A year ago, we were surrounded by snow and ice (see above photo). This year things are significantly warmer, but things are no less Christmassy at Highview in 2025.

I'd like to start by thanking everyone, from residents and staff to friends and family who has contributed to Highview throughout the year. From residents' forums to volunteering, it's been a collective effort and the smooth running of the home wouldn't happen without you all.

Our December programme is as busy as I can ever remember, and there's something on there for everyone (see side panel). Remember, all our activities are open to family and friends across the home, so please drop our activities team a line if you want to find out more. On that note, if you intend joining a loved one on Christmas day, please be sure to contact highview.activities@barchester.com before Friday, 12th of December to confirm your place.

Our next Residents/Family meeting will be in the new year, but until then I am always keen to hear from you, so pop in and say hello! If I don't see you before then, have a great Christmas!

Elsbeth

Dates for your Diary

Here are just some of the highlights from the Highview activities calendar.

December

Monday 1st: Christmas Tree Decoration

Thursday 4th: Out of the Box Puppet Show

Friday 5th: Strumness Ukulele Band

Tuesday 9th: First Floor Christmas Party

Wednesday 10th: Christmas Panto: Jackie and the Beans Talk

Tuesday 16th: Memory Lane Christmas Party

Thursday 18th: ICTFC Supporters Trust Christmas Lunch

Friday 20th: Memory Lane Christmas Party

Wednesday 24th: Christmas Eve Pyjama Party

Thursday 25th: Christmas Day Celebrations

**We're one of the UK's
Top 100 Care Homes!**



lottie awards

**Top
100** Care
Homes

NEWS FROM IN AND AROUND Highview House

Yet More Recognition...

Following on from our stellar Care Inspectorate report in 2024, Highview House received further recognition in the 2025 Lottie awards, and was recognised as one of the top 100 care homes in the country.

The inaugural Lottie Awards recognise and celebrate care homes across the UK that demonstrate exceptional commitment to residents, families and staff. The team at Lottie conducted a comprehensive, data-driven review of thousands of homes across the UK, assessing them against key criteria that matter most to families when choosing care, including CQC ratings, enquiry response times, digital presence, team wellbeing and resident feedback.

General Manager of Highview House, Elsbeth Russell added: "Every single one of us here at Highview is thrilled to be named one of the UK's Top 100 care homes, we're all absolutely delighted. We can't stop grinning! It is so lovely for all our staff, and for our residents and their loved ones to have this recognition. Everyone here is a superstar and I couldn't be prouder of each and every one of them"

Some Highlights from the Award:

- The home has a "perfect location" with "panoramic views"
- Highview "boasts an array of modern facilities"
- Highview House is one of the top 100 care homes in the UK.

"Highview House is a stunning care home that provides exceptional nursing, dementia and respite care to the elderly."

"Whether it be taking a trip into the city centre, enjoying a favourite pastime or taking part in one of the many activities the programme has to offer, there's always something going on here at Highview House."



That's Entertainment!

Here at Highview House, the activities team is more than aware of the importance of entertainment – whether that be musical, spoken, or anything else!

Some of the entertainers we've had in 2025 (and plan on having back in 2026) include:

- Theatre Presto
- Muirtown Primary (left)
- Eric Bell
- Kiltarlity Community Choir
- Cill Chuimen Choir

SPOTLIGHT ON...

Fixxons for Christmas

If you would like to give your loved one an item of clothing for Christmas, and would like a fixxon tag pre-attached, please see a member of the Housekeeping.



What we've been up to...



Muirtown Primary Visit

Some of the most popular activities on the calendar are our intergenerational meet ups with local schools.

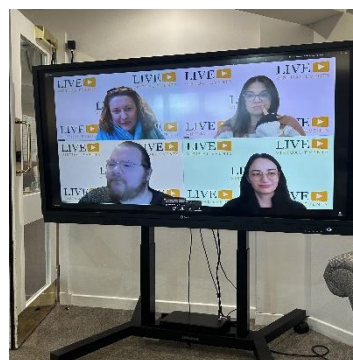
We were joined in November by a group of primary one pupils who were keen to read stories to residents, showing off their progress in their reading journey. We hope this is the start of a love of books!

Did You Know...?

Did you know that Highview residents have access to Zoom and WhatsApp calls through our two mobile touch pads?

In the comfort of our private lounge or even in their room, residents can communicate with friends and family across the world.

To arrange a one-off or regular call, please speak with a member of the Activities Team.



LET'S TALK *facebook*

Don't forget to follow us at
@barchesterhighviewhouse

Our best story this year
had a whopping 179
likes...

Success at Highview!

It is a very proud moment for the whole team at Highview, with two of our staff completing their degrees. Well-known faces to residents and visitors at Highview, Paul Cranston and Elly McPhee have recently graduated with BA (Hons.) in Nursing.

After four years of study, Elly and Paul are now fully qualified nurses - and bring a wealth of knowledge and wisdom (as well as dedication and personality) to the team.

NEWS FROM IN AND AROUND Highview House

Christmas Day at Highview

As is tradition, residents at Highview House would like to welcome the doors and invite family, friends and the local community to spend Christmas lunch at the home.

Our incredible kitchen team will be rustling up a cracking Christmas feast. Seating for this event is limited, so to reserve a place, please email highview.activities@barchester.com, or call 01463 711331.

The last date for places will be Friday 12th of December.

Please also make us aware of any food requirements that we are not already aware of, in advance.

Thank You

From all the team at Highview House we'd like to say a big thank you to you all for all your support and understanding over the last year. We'd love you to leave us a review if you haven't already at

<https://www.carehome.co.uk/carehome.cfm/searchazref/20006030HIGB>

Celebrations in our home

December
Norma (4/12)
Cathy (5/12)
June (5/12)
Eileen (7/12)

Margo (7/12)
Jack (9/12)
Ralph (10/12)
Bob (17/12)
Margaret (20/12)

Happy birthday, everybody!



Highview House

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@BarchesterHighviewHouse



BARCHESTER

Celebrating life