

Tennyson Wharf

NEWSLETTER



A message from Sarah, our General Manager

Welcome to the autumn edition of the Tennyson Wharf newsletter. It has been a glorious and fun summer with many activities and entertainments.

We have enjoyed opening our home to families, friends and the community for our birthday celebrations back in April, our VE Day celebrations in May, summer fayre in June, dementia presentation and families residents' meeting in July and an evening of entertainment for the community in August with our West End singers. Families and community are truly at the heart of our home so that we may provide our residents with the best all round care, ensuring uplift for mind, body and soul.

One of the ways we can ensure this, is with family involvement on our 'Tell Barchester' survey. This is your chance to give important feedback on your loved ones' home, things we can improve on, ideas for change that you may have and of course we always appreciate positive feedback! Look in your email for this link from the beginning of September. If you need help, you can always pop in and we can assist with this.

You don't have to wait for the 'Tell Barchester' survey to contact us, we are always available to listen and help. The best way to contact us is by email, Sarah.Noutch@Barchester.com or Tracie.Roberts@Barchester.com
Best wishes, Sarah Noutch, General Manager

Dates for your Diary

Thursday 4th September

Community Coffee Morning. 10.30am
Drop in for company, conversation and cakes.

Monday 8th September

Launch of Tell Barchester Survey. Check your emails.

Sunday 21st September

World Alzheimer's Day Sponsored Walk. 2.30pm
Walk around our gardens to raise money.

Friday 26th September

Macmillan Coffee Morning 10.30am
Support this worthy cause.

FURTHER OUT

Thursday 9th October

2.30pm Dementia Café.

Friday 24th October

10.30am Wear it Pink Coffee morning.

Tuesday 11th November

2.30pm Veterans Coffee afternoon.

Saturday 22nd November

2.30pm Christmas Fayre

Saturday 29th November

3.30pm Christmas Pantomime.

LET'S TALK *facebook*

Don't forget to follow us
at @
www.facebook.com/BarchesterTennysonWharf

We endeavour to post a variety of activities, information posters and updates on our Face Book page of all that goes on in our home. It is an excellent way of keeping up with the daily life of your loved one. We understand that it can sometimes be hard to engage and make conversation on visits, so this is an ideal tool to use for that purpose. Please know that you are always welcome to attend events with your family member and you don't have to appear on Face Book!

NEWS FROM IN AND AROUND Tennyson Wharf

You may have noticed things are changing in our décor and it has been a whole home approach. Andrew Nevard, Head of Maintenance with the help of Allan Trevor is undertaking the vast task of painting and decorating our dining rooms and café. New carpets continue to be fitted, new furniture, soft furnishings and pictures have been chosen by Head of Admin, Karen Holmes and placed by Michelle Taylor, Head of Housekeeping.

It is been a full team effort and we are proud of the way it is all shaping up. We are so happy to be able to provide a modern, light, bright and airy environment for our residents that is home from home with a cosy feeling.

We welcome you to come on in and have a look. Did you know that the first Thursday of the month at 10.30am we have a Community Coffee morning that you can join? Or twice monthly entertainers that you can come and sing along to? We also have our Don't Dine alone lunches, call reception to book. Keep up with all that is happening with our weekly activity sheet and email, regular Face Book posts and quarterly newsletter.

Thank You

For your continued support of our home. We encourage you to complete a review by clicking on the link below and sharing your positive thoughts on Tennyson Wharf.

www.carehome.co.uk/carehome.cfm/searchazref/65432205300

CELEBRATING SUCCESS

Big congratulations go to Nicola Hodson our Head of Care for winning the regional Carer of the Year in our Barchester Cares awards. Nicola will now go to the National Awards ceremony in Manchester in October. This is a hugely prestigious win for her as Barchester received over 7000 nominations in the categories. We are so proud of this achievement and know that she truly deserves the recognition for her hard work and compassion. Nicola knows from personal experience the effects of helping a loved one with dementia and that knowledge is evident in her care. We wish her all the best in the National Awards. We will give you an update in our next newsletter and remind you next year of how you can vote in the Barchester Cares awards, your votes really do count.

Tennyson Wharf Care Home

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BARCHESTER

Celebrating life