

Newton House

NEWSLETTER



General Manager Focus



An adventurous August

Firstly, I would like to say a huge warm welcome to all of our new residents and their loved ones, and all new members of staff.

We operate an open-door policy at Newton House Care Home and our door is always open should you need to visit myself, Charlotte and Hazel.

I would like to say another huge thank you for everyone's patience and understanding during the current refurbishment that is taking place on our residential community. The refurbishment is progressing well as we continue to be on schedule.

We are delighted to announce that we will be working alongside Specsavers, who will be carrying out hearing triage and assessments for throughout the home.

These appointments will take place at Newton House and will be organised internally to help take any stresses away from yourselves. Should you require any further information then please enquire at reception.

General Manager
Sonia Fairhurst

September Dates for your Diary

Wednesday 3rd:
Charlottes Musical
workshop

Thursday 4th: Live music
with Nick Glover

Friday 5th: The Newton
House Choir

Wednesday 10th: Now
that's what I call music

Friday 19th: Saxophone
Zech performing live

Monday 22nd: Cultural
Day - OKTOBERFEST

Tuesday 23rd: Alison Jays
50s Music set

Wednesday 24th: Poplar
Farms School
Ambassadors will be
making their first visit of
the term

Thursday 25th: Newton
House Dementia Disco
with DJ Paul in the
House!

**We hope you can join in
the fun!**



Gents Club on tour . . .

Our weekly Gents Club saw us visit local Public House 'Miller & Carter' for their much-loved group.

The sun was shining as we hopped onto the Newton House mini bus and the Gents were raring to go!

It was beautiful to sit outdoors and watch the fabulous Gents sit back, relax and enjoy their favourite tipples whilst engaging in some very interesting and fun conversations.

Where will our Gents Club be heading off to next??

Fruitful Pickings ...

Throughout our beautiful grounds we are so incredibly blessed to have a plethora of delicious fruit trees, including; pears, plums and apples. Residents have been delighted to be able to pick these fruits independently and gift to their loved ones.



What we've been up to...



Let's get physical!

Residents love to get moving and a grooving as they continue to enjoy their weekly seated exercise sessions at Newton House

From Zumba to Line Dancing, we always put the fun into fitness! Exercise is a wonderful way to boost not only our body's needs but our minds needs too, a great way of keeping fit whilst having fun.

Lattes and laughter!

Embracing the beautiful weather and heading outdoors it was the ladies turn to have all the fun!

Choosing a pleasant visit to the local garden centre at Belton, the ladies thoroughly enjoyed browsing around the huge variety of gifts, clothing and gardening items before heading to their warm and welcoming restaurant for some delicious refreshments





This year Tell Barchester will be running from 8 September - 12 October for its 5th consecutive year

It's essential that we listen to our customers to continuously deliver outstanding care and the service that people expect from Barchester. The best way to ensure we are enhancing our customer's experience is to listen to their feedback.

Tell Barchester is our annual customer satisfaction survey, capturing how our customers feel about the care we provide. The feedback provides valuable insights to help us polish the positives and make changes where there are opportunities to improve.

The survey is clear, efficient and speedy for results. It's important the results are shared on inspections, evidencing everything your service does for your customers. It's also a fantastic opportunity to celebrate positive feedback with your teams!

Tell Barchester gets issues resolved – both through smaller day to day changes or wider initiatives which impact all our customers.

Upcoming Themed Events....

We are really excited about our upcoming themed events for September and we do hope that you can join in the fun.



Newton House Care Home
148 Barrowby Road, Grantham, NG31 8AF
Tel: 01476 578072 • www.barchester.com



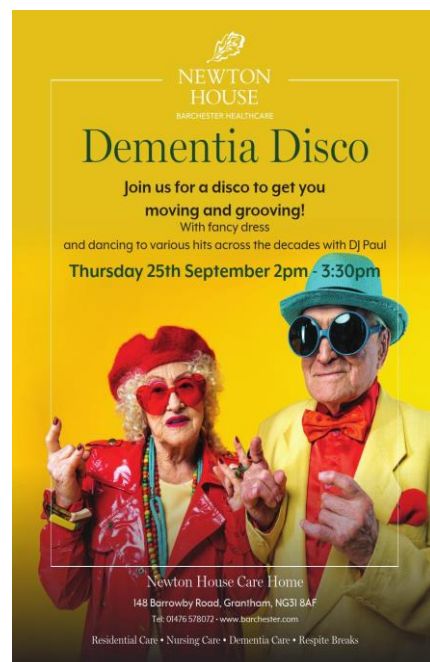
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LET'S TALK *Facebook*

Don't forget to follow us at
@BarchesterNewtonHouse
To keep up to date with the
wonderful life enrichment at
Newton House

Or scan the QR code below
on your camera phone to see
our fabulous Facebook Page
and everything that we get
up to!



MORE NEWS FROM IN AND AROUND

Newton House

Animals truly are a man's best friend!

We are continuously overwhelmed with the absolute joy that animal therapy visits bring to those residing at Newton House, and this month's visit was no exception! Here's a small collection of some of the most precious moments captured when Michelle's



petting zoo visited this month.

Thank You

From all the team at **Newton House** we'd like to say a big thank you to you all for all your support and understanding over the last few months. We'd love you to leave us a review if you haven't already on Google or on [Carehome.co.uk](https://www.carehome.co.uk)

[Submit a Review - Barchester Newton House Care Home](#)

August's Employee of the month

A huge congratulations to Vicky, who works as part of our fabulous housekeeping team, for being awarded our August employee of the month.

Receiving many nominations for her kindness, resident interaction and always going above and beyond to deliver excellent person care.



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@BarchesterNewtonHouse
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BARCHESTER
Celebrating life