

# Kirkburn Court

## NEWSLETTER



### *General Manager Focus*



## Coming Soon

**We're pleased to announce the Tell Barchester Annual Survey is coming soon!**

This will be the 5th year for our annual customer satisfaction survey which will be live from 8th of September. The survey gives you and our residents the opportunity to tell us how you feel about the experience here in our home and helps us learn and improve as well as celebrate positive feedback with the team.

The survey will be sent to you via email and be open for five weeks giving plenty of opportunity to complete, it's quick and simple and there's space to add further comments on your experience to give us more detailed feedback if you wish.

If we don't have your email address and you would like to take part, please give it in at reception, or you'll be able to complete the survey when you visit if it is easier as posters will be displayed in homes with the details – just ask at reception and the team can help you.

But if in the meantime you have feedback you would like to share you can come and talk to me at any point, my door is always open.

**David Garland**  
*General Manager*

## Dates for your Diary

These are a selection of some of our events coming up over the autumn at Kirkburn Court.

### AUGUST

3<sup>rd</sup> Garry Seagraves  
Magic Show

16<sup>th</sup> Celebrating  
International Country  
Music Day

23<sup>rd</sup> Enable Launch Party

### OCTOBER

1<sup>st</sup> Celebrating  
International Day of Older  
Persons

W/C 13<sup>th</sup> The Kirkburn  
Pamper Parlour

21<sup>st</sup> Bill Buchan Music  
Concert

30<sup>th</sup> Halloween Party

### NOVEMBER

17<sup>th</sup> Celebrating  
International Men's Day

18<sup>th</sup> Calum McDonald  
Music Concert

## LET'S TALK *facebook*

Don't forgot to follow us  
at @kirkburncourt

Our most successful recent post was in August when we added a video showcasing our first ever 'Kirkburn Court Working Week – Resident's Take Over' event.

The video has had over 7500 views and 60 comments!

"Always something going on at Kirkburn"

"This is special – what a great idea. What an amazing job you all do"

"Brilliant to see everyone working together so well"

"It is great to see the residents and staff having fun and getting things done"

## NEWS FROM IN AND AROUND Kirkburn Court

### KIRKBURN GOES DIGITAL!

Exciting changes are happening at our home with regard to how we develop, update and manage our care and life enrichment documentation for residents. We are moving from using paper care plans to a digital documentation model. We plan to go live at the end of September. We thank you for your support and patience during this time!



## Thank You

From all the team at Kirkburn Court we'd like to say a big thank you to our residents, their families/friends and our local community for your continued support. We'd love you to leave us a review if you haven't already at [carehome.co.uk](http://carehome.co.uk)

[Submit a Review - Barchester Kirkburn Court Care Home](#)

## CELEBRATING SUCCESS

Barbara, one of our night shift Memory Lane carers, has retired after 23 years' service at Kirkburn Court. She had a great send off with a wee party attended by colleagues and residents. She was treated to some lovely gifts and enjoyed cake, fizz and nibbles with everyone. Thank you, Barbara, for your dedication and enjoy your retirement!



Kirkburn Court

Academy Place, Peterhead, AB42 1JQ

Tel: 01779 471144 • [www.barchester.com](http://www.barchester.com)

 @kirkburncourt



BARCHESTER

*Celebrating life*