

Braeburn Lodge

NEWSLETTER



General Manager



LEAVES ARE FALLING, AUTUMN IS CALLING.

Welcome to the Braeburn Autumn Newsletter. We sadly say goodbye to the lovely sunshine we have experienced over the recent months and, hello to the shorter days and the changing colours of the landscape.

I would like to thank you all for supporting the home in recent weeks, especially a big thank you to the friends and families who attended the summer fair. This was a great success, raising over £500.00 for the home. The residents decided in their last meeting that they would like to spend the money on a new BBQ and water feature for the courtyard, these have now been ordered.

Over the past 3 months we have celebrated staff who have gone above and beyond for the home, The staff were nominated by their fellow colleagues, resident's and relatives and the winners are; June – Jemma McGowan (Senior Carer) July – Rohey Lane Sansam (Registered Nurse) and August – Karen Stratton (Clinical Lead)

Barchester Healthcare will be running their annual resident and relative survey from 8th September until 12th October. I have already sent a relative letter explaining the importance of the home receiving the feedback so we can continue to improve the residents overall experience at Braeburn Lodge. Posters will also be displayed around the home with the QR code visible which will hopefully make it more convenient for you to partake in the survey. Head office will also be sending the surveys via email, you will only have to complete the survey once.

We have some exciting activities planned for the coming months, we are looking forward to inviting you all to the home in the near future to enjoy the Halloween and Bonfire night.

Thank you always
Jane Lee - General Manager

Dates for your Diary

SEPTEMBER

10th – Now that's what I call music, Barchester's Live quiz

16th – Mexican BBQ in the courtyard

17th – Jazz and cocktails with Zach on his Sax

25th – Oktoberfest celebrations

26th – Worlds BIGGEST coffee morning

30th – Friends of Braeburn Lodge event

OCTOBER

1st – Boots & Strings perform Live

15th – Cocktails and canapes

16th – World Food Day tasting session

31st – Trick or Treating at Braeburn

NOVEMBER

4th – Firework display at Braeburn (weather permitting)

30th – St Andrews Day celebration and themed lunch



SUMMER FETE

Our home threw open its doors to welcome families and friends from the community to our Summer Fete! It was lovely to see so many of our residents and families outside all having such a great time on such a beautiful day.

Our amazing hospitality team led by Marcin put on an incredible spread, we were very grateful for his brilliant efforts. The party was well and truly in full swing as we welcomed back the amazing Gabriella Pineda-Rodrigues for another powerful musical performance. We had stalls, tombola and an impressive raffle. We are proud to announce we raised £505. We are so grateful to the local businesses supporting, family and friends and all the members of the community who attended, Thank you!

SPOTLIGHT ON...

Braeburn Lodge would like to proudly introduce our Resident Ambassador Gill and Assistant Ambassador Sheila. Gill and Sheila live on our Residential community and were voted by fellow residents of Braeburn Lodge to be their representatives. Gill and Sheila are very supportive, honest and love sharing their thoughts, which supports Braeburn Lodge to continue to offer a high standard of care, life enrichment and a comfortable living environment. If you visit Braeburn Lodge, they would both love to meet you and say hello!



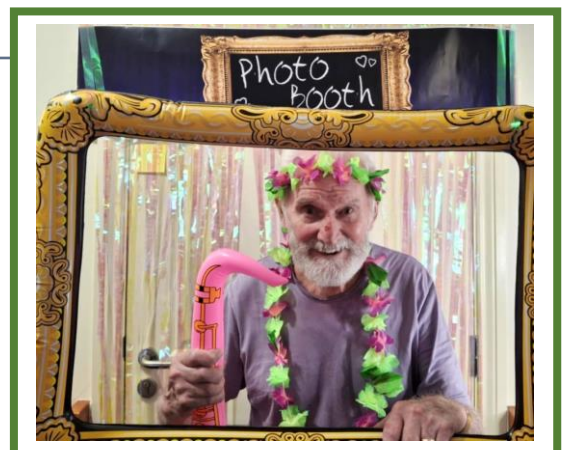
National Prosecco Day

Cheers! Our residents, families, and friends enjoyed a sparkling afternoon together and what better way to celebrate this good-natured celebration than against the backdrop of West End Theatre classics! We welcomed back Nicky and Neil from Clearer Productions as they put on a dazzling show stopper filled with classic songs and an array of sparkling dress wear!



SAY CHEESE!

World Photography Day is an annual, worldwide celebration of the art, craft, science and history of photography. To celebrate this amazing day, Braeburn Lodge created a pop-up photo booth for residents, staff, relatives and visitors to enjoy! Our cafe was full of laughter as people chose their props and smiled for the camera!



LET'S TALK *Facebook*

Don't forget to follow us at
www.facebook.com/BarchesterBraeburnLodge

Our best story in August had 48 likes and reactions.

A pony and a dog walked into Braeburn Lodge... Braeburn Lodge was full of excitement to welcome back Darwin the therapy pony and Alfie the therapy dog. They ventured around the home, bringing love and comfort to the residents. Braeburn ensures we have regular therapy animal visit, so many of the residents are animal lovers, it's important to support the resident's hobbies and interests.



NEWS FROM IN AND AROUND Braeburn Lodge



We are pleased to invite you to complete our customer satisfaction survey, "Tell Barchester", launching on the 8th of September.

The survey gives you the opportunity to tell us how you feel about your loved one living in Braeburn Lodge Care Home, your feedback helps us to understand how well we're delivering against your expectations and where we may need to improve, as well as to share with the team any lovely comments you give.

You can either complete the survey yourself using your own technology, or a member of the team at the home will be happy to help you. The survey will be closing in early October and only takes a minute or two to complete. We look forward to reading your opinions when it opens on the 8th of September.

Thank You



From all the team at **Braeburn Lodge** we'd like to say a big thank you to you all, for all your support and understanding over the last few months. We'd love you to leave us a review if you haven't already at carehome.co.uk

CELEBRATING SUCCESS

Dedicated staff at Braeburn Lodge have received a prestigious 10 Year Service Award in celebration of working at Barchester Healthcare for 10 years. Head of memory lane Ewa Chmiel, Head of community Debbie Hanton, Activities co-ordinator Yasmin Dawson, hostess Kylie Malthouse and Care assistants Agata Rees and Tanya O'Brien have worked with residents and their relatives to ensure that their needs have been met over the years.



Braeburn Lodge Care Home

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BARCHESTER

Celebrating life