

Canmore Lodge

NEWSLETTER



General Manager Focus



Coming Soon

We're pleased to announce the Tell Barchester Annual Survey is coming soon!

This will be the 5th year for our annual customer satisfaction survey which will be live from 8th of September. The survey gives you and our residents the opportunity to tell us how you feel about the experience here in our home and helps us learn and improve as well as celebrate positive feedback with the team.

The survey will be sent to you via email and be open for five weeks giving plenty of opportunity to complete, it's quick and simple and there's space to add further comments on your experience to give us more detailed feedback if you wish.

If we don't have your email address and you would like to take part, please give it in at reception, or you'll be able to complete the survey when you visit if it is easier as posters will be displayed in homes with the details – just ask at reception and the team can help you.

But if in the meantime you have feedback you would like to share you can come and talk to me at any point, my door is always open.

Kimberley Laird
General Manager

Dates for your Diary

Upcoming dates for your diary!

August

19th August - Animal handling with Cool Creatures

23rd August – Canmore Highland Games

27th August – Barchester Live event – Barchester Bingo Bonanza

29th August -Bus trip to Magic Table session in Duloch Library

30th August – Canmore Crafts

September

3rd September- Animal therapy with Happy Hoofbeats

10th September - Barchester Live Event – Now that's what I call Music Quiz

23rd September – Barchester Live events – Indian Miniature painting with the V&A

26th September – Home concert – Bernie Hewit Accordionist



Summer Fete

What a fantastic day we had on the 28th June at our annual summer fete fundraiser!

After a week of stormy weather, we were very glad to see the sunshine peaking though on the day! The home was abuzz with activity as we hosted stalls from local businesses as well as our own baking, book and plants stalls.

The kitchen worked hard making sure everyone was fed and watered with a BBQ and drinks. The garden was full of games including skee-ball, hook a duck and soak the managers and there was entertainment galore with music from Jamie Dee and Chris and Anna Peters.

We raised an amazing ---- for the home's resident fund.

SPOTLIGHT ON...

The big change you would have seen in June is our change over to the Enable system. The enable system is an electronic care plan system replacing our old paper system. Going alongside the electronic care plans are an electronic way of recording thus providing us with the ability to work from one system and have the most up to date information at our finger tips!



What we've been up to...



Bunny and Co

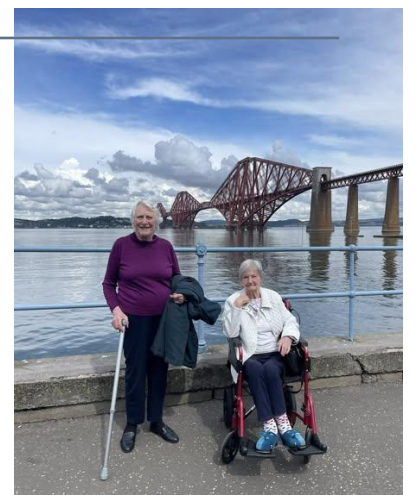
Cuddles from fluffy bunnies and guineapigs in the sunshine, what more could you want! We just loved our visit from the animal handlers at Bunny and Co this month.

From fluffy bunnies to squeaking guineapigs to a wee tortoise you can see the joy in the residents faces as they got hands on experience with these lovely animals!

Out and about in the mini bus

Our homes mini bus is such a valuable asset to our home. Allowing us to bridge the connections between the residents and our local community, allowing for not only new and exciting experiences but also those that hold importance to our residents to provoke positive memories and feelings of independence.

We have enjoyed trips out to our friends at Cycle without age at Pittencreiff park, Singing in Harmony sessions, shopping trips and trips out for coffee at south Queensferry.



LET'S TALK *facebook*

Don't forget to follow us at
@barchesterhealthcareCanmorelodge

**Our best story this month
had 121 likes**



🌸 ★ Celebrating 20 years of service with Hazel Moncur! Many thanks for your great work, service and dedication to the residents of Canmore Lodge!! Much appreciated 🌸 ★
To find out more about life at Canmore Lodge, please visit our website:
www.Barchester.com/home/canmore-lodge-care-home or get in touch with our friendly team on 01383 622374.

NEWS FROM IN AND AROUND Canmore Lodge



Animal Handling with Cool Creatures

Tuesday 19th August 2pm



Join us in the lounge where Callum from Cool Creatures to get the chance to meet a range of reptiles and other animals.

For further information, please ask at Activities

Canmore Crufts

at Canmore Lodge Care Home

Saturday 30th August, 2pm-4pm

Come along with your four-legged friend to Canmore Lodge and celebrate with us!

We will host Crufts competition with 10 Categories to choose from throughout the day, so come along and join in the fun.

Tasty treats and refreshments for both you and your pooch will also be provided.

Everyone welcome!



Canmore Lodge Care Home
161 Robertson Road, Dunfermline, KY12 0BL
Tel: 01383 622374 • www.barchester.com
Residential Care • Nursing Care • Respite Breaks



Thank You

From all the team at **Canmore Lodge** we'd like to say a big thank you to you all for all your support and understanding over the last few months. We'd love you to leave us a review if you haven't already at
<https://www.carehome.co.uk/carehome.cfm/searchazref/20006020CANA>

CELEBRATING SUCCESS

Employee of the month

June – Julie Arthur

July – Lara Sutton

Long service – 20 years' service with Hazel Moncur



Canmore Lodge Care home

161 Robertson Road, Dunfermline, FIFE

Tel: 01383 622 374 • www.barchester.com

f @barchesterhealthcare-CanmoreLodgeCarehome


BARCHESTER
Celebrating life